

SPOTLIGHT ON KISSIMMEE FIRE DEPARTMENT

Jim Walls – Fire Chief

Employees: 106 (93-Operations, 13-Administration)

Divisions: Operations and Administration

Budget: \$13 million



The City of Kissimmee Fire Department currently consists of 106 employees, of which, 93 are assigned to the Operations Division that respond to emergency calls for service. The Fire Department operates out of four fire stations that are strategically located throughout the City to better assist us in keeping our response times as low as possible. We are again projecting a busy year with our response call volume to exceed over 12,000 calls of service!

Station 11, which is our busiest station, is referred to as the ‘Big House’ as it houses the Battalion Chief, Safety Officer, Tower 11, Squad 11 and Rescue 11. Station 12 (Guardians of the Grave) is located on the east side, next to Rose Hill Cemetery. It houses Engine 12 and Rescue 12. Station 13 (Hoagland’s Heroes) is located on the west side and houses Engine 13 and Rescue 13. Station 14 (Pride of the Northside) is located on the north side and houses Engine 14 and Rescue 14.

Emergency Medical calls continue to comprise the majority of our calls for service. All of our first response units (rescues, engines, squad and tower) are Advanced Life Support (ALS) capable and are staffed with paramedics who can initiate life saving measures if the need should arise! The department responds to calls for many fires throughout the year such as structure fires as well as vehicle fires! The majority of these fires are extinguished quickly by our crews due to our quick response times that helps keep the fire loss to a minimum! This is possible because we have a highly trained personnel responding with the latest equipment.

The City of Kissimmee Fire Department is rated as an ISO 1 department! This is the highest rating a department can achieve and is based on such factors as: personnel, response times, apparatus, communications and water supply just to name a few. The City of Kissimmee Fire Department is only one of twelve in the State of Florida and approximately 100 in the nation to hold such a high distinction!

The City of Kissimmee Fire Department Administrative Staff is comprised of thirteen personnel who work tirelessly to ensure that all functions (administrative and operations) flow as seamlessly as possible. Logistics does a great job making sure that all equipment and stations are in proper working order and condition. Fire Prevention is out every day making sure plans are reviewed and buildings are up to the current fire codes. In fact, Fire Prevention serves as our public relations officials in the daily actions dealing with the public. Management staff does a great job making sure the budgets are in order, training our crews in firefighting as well as EMS and preparing our future goals and objectives!

As I enter my sixth month as Fire Chief and 29th year with the City of Kissimmee Fire Department, I am truly thankful to get to come to work each and every day with the finest group of individuals one could hope for! Over these 29 years I have had the opportunity to work with some of the greatest individuals in the fire service! There have been many great mentors within the department who have assisted me as well as countless others! This tradition continues to this day as we look to mentor our newest officers and personnel as they develop in their careers! I am proud, honored and blessed to work alongside such a distinguished team! We hold fast to our City of Kissimmee Fire Department Motto: “In the Finest Tradition- Courage, Compassion and Community.”

2016 PENSION MEETING SCHEDULE

MONTH	DATE	TIME	BOARD
December (Financial)	8	9:00 a.m.	General

Should you plan to attend one of these scheduled meetings, please call to confirm the meeting date and time prior to your arrival.

THANKSGIVING MEAL GIVE-AWAY

For the fifth year, the City of Kissimmee partnered with Sedano's Supermarket for the thanksgiving meal give-away event. 150 families were gifted a frozen turkey and all the fixins to make it easier during this holiday season. The families were preselected from the following partner agencies: Council on Aging, HOME, Community Hope Center and Chambers Park Community Center.



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 CITY OF KISSIMMEE GENERAL EMPLOYEES ORGANIZATION
 101 Church Street Kissimmee, FL 34741 407.518.2304
 Editor - Paula Liska

Austin Blake, Andrea Campbell, Jason Carroll, Linda Gomez, Kerrie Hall,
 Liz Harris, Scott Pool, Jeff Pon, Emily Salzman, Beth Stefek, Connor Strickland,
 Kristina Thornton, Jim Walls and Stacy Zamfir.

EMPLOYEE OF THE MONTH

Each month an "Employee of the Month" is selected by a committee of his/her peers. The winner is chosen from a group of employees nominated by his/her co-workers.

GLAD YOU ASKED

The "Glad You Asked" Program was developed by the City Manager to provide a means for employees to get answers to questions, express opinions or voice complaints about the City.

WHERE DO I GET A FORM?

The Glad You Asked form can be found at <U:\AllCity\Forms\Glad You Asked Form PDF.pdf>.

The Employee of the Month nomination form can be found at <U:\Common\AllCity\Forms\EOM Nomination Form PDF.pdf>.

Both forms can be picked up in the Personnel & Risk Management Department.

BRAVO PROGRAM

The Bravo program is designed to recognize employees going above and beyond the normal call of duty in their effort to deliver excellent service. Supervisors have the privilege of writing a Bravo and may present it to any employee who was noticed performing the extraordinary service. Employees may 'redeem' their Bravo in Personnel for a token acknowledging their achievement. Some recent examples of great Bravos include: Went on your lunch hour to pick up supplies; Did a fantastic job handling an emergency situation very professionally; Cleaned and organized our supply room and cabinets. Keep up that great service to your customers and you could be the next Bravo recipient!

**JANUARY
 DEADLINE -
 MONDAY
 DECEMBER 12**

EMPLOYEE OF THE MONTH - NOVEMBER



The City of Kissimmee is honored to recognize Robert Steve Callahan as the Employee of the Month for November.

Steve recently took on an interim position as the City's Lakefront Foreman, but previously worked as a Herbicide Specialist. He has been employed since May 2015.

Steve is highly respected by co-workers and revered as someone who is caring and always willing to lend a helping hand when and where it's needed.

His positive attitude and strong work ethic are evident each day as he performs various tasks.

Steve has many years of experience with Turf Management and applications and readily uses his skills to ensure the City is visually appealing for residents and visitors alike.

He recently took on the task of beautifying the lawn at the Kissimmee Police Department and completed the task by himself.

On another occasion, a citizen had a complaint about the wedding lawn. Steve and another staff member stepped up to the plate and replanted the entire area in order to make their wedding a great one. He truly takes pride in his work and goes above and beyond any task given.

Steve's positive attitude and dedication to his fellow employees and the citizens of Kissimmee have earned him this distinction awarded by his peers.

The City is proud to recognize Steve as the Employee of the Month.

CAREHERE WELLNESS CENTER UPDATE

We are still struggling to reduce the number of no-shows at the wellness center. From July of 2015 through July of 2016 we had **469 no-shows** at the clinic.

When someone is a no-show, it is costing all of us twice:

1. 1 to 3 appointment spots are not utilized even though we are still responsible for the medical staff costs and
2. Someone who needed the appointment was not able to use the clinic.

Therefore, effective January 1, 2017, we will begin charging \$25 after the first missed appointment for each employee or their covered dependent. The \$25 charge for missed appointments for you or your dependent will be deducted from your pay check. We must turn this trend around! PLEASE make sure you cancel your appointments so we don't have to deduct this fee from anyone.

2016 IMPORTANT DATES

Safety Boutique
Thursday, December 1
Friday, December 2
Commission Chambers
Kissimmee City Hall

Tree Lighting Ceremony
City Hall Front Lawn
Tuesday, December 6
5:30 p.m.

City Holiday Party
& Employee of the Year
Ceremony
Thursday, December 15
11:30 a.m. -
Kissimmee Civic Center

Christmas Eve*
Christmas*
Friday, December 23
Monday, December 26

New Years*
Monday, January 2

Employee of the Month
Committee
Fourth Tuesday - 10 a.m.
City Manager's
Conference Room
City Hall - 5th Floor

Safety Committee
2nd Thursday - 9:15 a.m.
Personnel Conference Room
City Hall - 2nd Floor

VARC Committee
3rd Monday - 9:30 a.m.
Personnel Conference Room
City Hall - 2nd Floor

GEO Meeting
3rd Wednesday -
10:00 a.m.
International Conference
Room
City Hall - 5th Floor

* OBSERVED HOLIDAYS
CITY HALL
WILL BE CLOSED

SHINGLE CREEK PHASE 1 RIBBON CUTTING

The ribbon cutting for Shingle Creek Regional Trail North Phase 1 was held Thursday, November 10, 2016 near the Osceola County Welcome Center and History Museum. Local citizens, officials and dignitaries were on hand for the celebration, as were cycling and paddling enthusiasts.



The Shingle Creek Regional Trail (SCRT) is a multi-use recreational trail being developed through cooperation between the local governments of the City of Kissimmee, Osceola County, the City of Orlando and Orange County. When fully constructed, it will span 32 miles through one of Florida's most traveled urbanized areas. This trail will become part of an extensive trail network that extends from Kissimmee to Wekiva Springs State Park, and from Orlando to Mascotte. In its entirety, it will serve as a key north-south connector in a larger regional trail network

that includes the West Orange Trail, South Lake Trail, Cross Seminole Trail, and Seminole Wekiva Trail. The project was funded through FDOT at a cost of \$3,085,032.

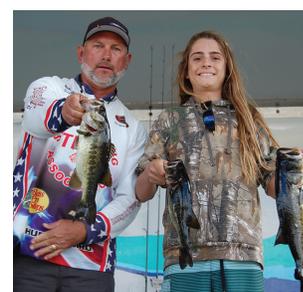


The Phase 1 portion of the project opened to the public on November 10 is a 1.5 mile segment at the heart of the larger project. The multi-use trail connects with The Paddling Center, the Osceola County Welcome Center and History Museum, and Pioneer Village. It includes many amenities including free parking in numerous locations, a 14-foot multi-use path adjacent to the Shingle Creek, boardwalks and many scenic areas for nature lovers and photographers. The path is dog friendly (leashes please) and will be open from sunrise to sunset. Cycling enthusiasts are encouraged to bring their bicycles for the opportunity to ride the newly opened trail.



Following the ribbon cutting ceremonies, everyone was invited to come experience the Osceola County Historical Society's Pioneer Village at Shingle Creek who were celebrating Pioneer Days.

GREAT OUTDOORS DAY - OCTOBER 29, 2016 - LAKEFRONT PARK



NEWLY ELECTED CITY OFFICIALS SWORN IN AT SPECIAL MEETING



Left to right: Commissioner Angela Eady, Commissioner Wanda Rentas, Outgoing Mayor Jim Swan, Mayor Jose Alvarez, Commissioner Olga Gonzalez and Commissioner Jim Fisher.

The City of Kissimmee conducted a swearing in ceremony for Mayor-Elect Jose A. Alvarez and Commissioner-Elects Angela Eady and Olga Gonzalez on November 22, 2016 during a special City Commission meeting at Kissimmee City Hall. The chambers were filled beyond capacity, with the audience spilling into the lobby where a large screen television was provided for viewing of the event.

Outgoing Mayor Jim Swan was honored with a proclamation declaring November 22, 2016 as "JIM SWAN DAY" in the City of Kissimmee and recognize his many contributions to the citizens and residents of Kissimmee.

Mayor Swan was the longest tenured Mayor of the City, ten years from 2006 to 2016, prior to which he served as an Osceola County Commissioner.



Mayor Jim Swan and his family following the ceremonies.



Outgoing Mayor Jim Swan and Mayor-Elect Jose Alvarez

WELCOME NEW EMPLOYEES

DOROTHY HENFIELD
DIANA MARRERO-PINTO
LUIS PEREZ
ALBERTO RODNEY
HECTOR SANCHEZ
SHARMEN THA TURPIN

EVENT MONITOR
MAIN STREET EXECUTIVE DIRECTOR
TELECOMMUNICATOR
EVENT MONITOR
PARK RANGER
RECREATION LEADER 1

Parks and Recreation
Development Services
Kissimmee Police Department
Parks and Recreation
Kissimmee Police Department
Parks and Recreation

SCHOOL OF GOVERNMENT WEEK 3 KISSIMMEE FIRE DEPARTMENT

Fire Chief JIM WALLS and Battalion Chief ERIC CRUZ (left) welcome the 2016 School of Government class (right) to Station 11 on Thursday, October 27, 2016



SNAP -Special Needs Adaptive Programming @ Parks and Recreation!

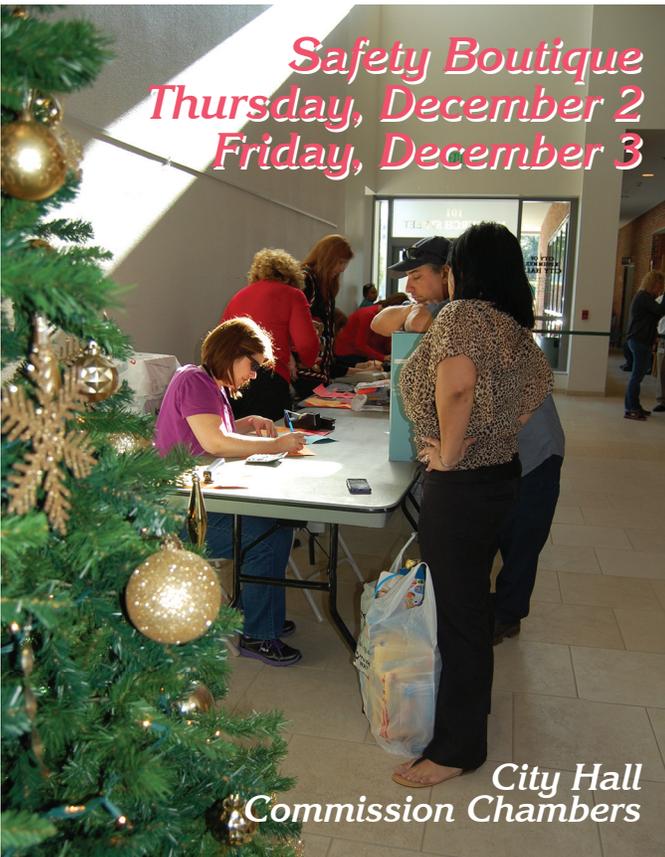
SNAP is a program that will cater to a population that is very eager for opportunities. We will begin with adults and our hope is to then organize a youth Special Needs program.



In today's program of sports and cupcake decorating... there were about 80 in attendance! Thanks to our Basketball Contractor JaJa Richards and All-Stars ABC for joining us today.



Safety Boutique Thursday, December 2 Friday, December 3



*City Hall
Commission Chambers*

**HAVE YOU EVER WANTED TO BE SANTA CLAUS?
HOW ABOUT MRS. CLAUS?
HERE IS YOUR CHANCE . . .
VOLUNTEERS NEEDED NOW FOR SANTA CALLING!
Wednesday, December 7 - 5:00 p.m. – 9:00 p.m.**

It's that time of year again and the Parks & Recreation



Department is looking for volunteers for the 2016 Santa Calling Program. For those of you not familiar with the program, each child's parent fills out a form listing their child's name, age, what they would like for Christmas, and a few other details. On WEDNESDAY, December 7 from 5:30 p.m. to 8:00 p.m. at the Parks & Recreation Administration Office, these children will receive a call

from our volunteer SANTA and Mrs. Claus. There is nothing more satisfying than hearing the excitement and joy in each child's voice!! We will need 12 VOLUNTEERS from 5:00 p.m. - 9:00 p.m. Volunteers are requested to work the entire time although shifts are available. If you have any questions or are interested in volunteering your time, please contact Emily Salzman via email at esalzman@kissimmee.org or call 407-518-2345

PARKS & RECREATION UPCOMING EVENTS

KIDDIE KORNER

Join Ms. Joanne's class, where your little ones will have a chance to interact with other children their age. Kiddie Korner is a "learning through play" environment that includes games, crafts, music, singing, an occasional field trip, parties and much more. Birth certificate required at time of registration. Please note all children must be potty trained.

Location: Oak Street Park Community Center

Ages: 3 - 5 years old

Days: Monday - Friday

Time: 9:00 a.m. - 2:00 p.m.

Dates:

Session 4: November 21 – December 2

Session 5: December 5 – 16

Session 6: December 19 – 30

Session 7: January 3 – 13

Session 8: January 17 – 27

Session 9: January 30 – February 10

Session 10: February 13 – 24

Session 11: February 27 – March 10

Session 12: March 13 – 24

Session 13: March 27 – April 7

NO CLASS: 12/23, 12/26, 1/2, 1/16

Fee: \$100/session. \$80 for sessions 4 & 6.

Registration Fee: \$25

Instructor: Joanne Pietri

MESSY SCIENCE AND STORIES

Enjoy a good story and learn the science behind it with science experiments that are too fun to stay indoors.

Location: Kissimmee Lakefront Park – Osprey Pavilion

(In case of inclement weather, please go to Hart Memorial Central Library at 211 E. Dakin, Kissimmee, FL 34741)

Ages: Grade K – 5th

Day: Tuesday

Time: 6:30 p.m. - 7:00 p.m.

Dates: 12/13, 1/10, 2/14, 3/7

Fee: FREE

Instructor: Osceola County Library System Staff

YOUTH PIANO

In this course you will be taught the basic techniques and skills to play the piano. Taught by a Florida State certified music teacher, this group class will provide a step-by-step exploration into the world of playing the piano. Participants must have some type of keyboard at home to practice on. Each student should bring their head phones or earbuds. The purchase of a method book is also required.

Location: Orange Gardens Community Center

Ages: 6 - 17 years old

Day: Tuesday

Time: 6:00 p.m. - 7:00 p.m.

Dates: October 4 - November 29

January 10 - February 28

March 7 - May 2

NO CLASS: 11/22, 3/14

Fee: \$80/8 classes

Instructor: Nan Kaufmann

MARTIAL ARTS - NEW

We are excited to announce our new TaeKwonDo instructors, Emmons' TaeKwonDo. Taekwondo is a Korean martial art which focuses on head-height kicks, jumping and spinning kicks, and fast kicking techniques. This class will start with a warm-up and will emphasize strength, flexibility, and cardio using Taekwondo and self-defense training, concluding each class with a cool down period.

Location: Oak Street Park Community Center

Days: Tuesday and Thursday

Dates: October - March

NO CLASS: 11/24

Age:

6-12 years old

13 years and older

Time:

6:00 p.m. - 6:50 p.m.

7:00 p.m. - 8:00 p.m.

Fee: TBD

Instructor: Emmons' TaeKwonDo

CAMP DISCOVERY HOLIDAY CAMP

Join us for 9 days of activities and field trips. You must provide a packed lunch/snack for your child. Field Trips: 12/20: Fun Spot, 12/21: Regal Cinema "Sing", 12/22: Abracadabra, 12/29: Wild Florida, 12/30: Orlando Science Center, 1/3: Legoland. Preregistration must be received by Wednesday, December 14. Register early as spaces are limited.

Location: Kissimmee Civic Center

Ages: 5 - 13 years old

Date:

Week 1: December 19 - 22

Week 2: December 27 - 30 & January 3

Fee:

\$75

\$100

Time: 7:00 a.m. - 6:00 p.m.

All registrations take place at
Oak Street Park Community Center
717 N. Palm Avenue

For more information
about our programs, please call 407.518.2360
or go to www.kissimmeeparks.org

ATTENTION: CITY OF KISSIMMEE RESIDENTS' HOLIDAY SANITATION SCHEDULE

**Christmas Eve & Christmas
Friday, December 23rd -
Routes will be collected as normal**

**Monday, December 26th -
Routes will be collected as normal**

**New Years
Monday, January 2
Routes will be collected as normal**

Kissimmee City Hall

Tree Lighting Ceremony

Tuesday, December 6
5:30 p.m.
City Hall Front Lawn & Lobby

Join our City Commissioners for a Special Tree Lighting Ceremony, Entertainment, Cookies, Eggnog & More!

Festival of LIGHTS Parade
 CITY OF KISSIMMEE

The Streets of Historic Downtown Kissimmee will be aglow with Illumination and Hometown Holiday Cheer for the Festival of Lights Parade. It's an annual tradition that includes memorable appearances from:

- Strolling Performers
- Marching Bands
- Holiday Carolers
- Mr. and Mrs. Claus

Date: December 10, 2016
Time: 7:00 p.m.
Location: Downtown Kissimmee
Theme: Hometown Holiday

[kissimmee_gov](#)
[cityofkissimmee](#)
[kissimmeeevents](#)

For more information, call the Kissimmee Civic Center at 407.518.2503
 To Nominate a Grand Marshal or enter a float, visit www.kissimmee.org/2016FestivalofLights

CITY OF KISSIMMEE
 1883

WWW.KISSIMMEE.ORG 407.518.2503

GEO
 City of Kissimmee

Employee Holiday Luncheon

December 15, 2016
Doors open at 11:30a-1:30p
 Kissimmee Civic Center
 Food catered by UNO's
 Gift Basket Ticket Sales and Drawings
 Ugly Sweater Contest-Holiday Themed
 Employee of the Year Presentation
 Door Prizes
 Canned Food Drive- *Expired food not accepted*
 For each can of food donated receive one ticket (up to six cans) for extra chances to be entered into a drawing for a Day Off with Pay.

Ugly Sweater Competition

Join the Fun

We will be having an Ugly Sweater Competition during the Employee Holiday Party. Wear your ugliest, shirt, sweater, sweat shirt or vest and join the competition as having the ugliest sweater. It must be a Christmas or any other non-Christmassy theme i.e. Hanukkah, Kwanza.

You may also show your support by wearing an ugly tie, shoes, hat or anything else (not judged). Remember to keep it work friendly.

Inspiration from 2015!